

Monitoring in Barracuda Managed Workplace

<https://campus.barracuda.com/doc/89620855/>

About Monitoring

Managing a site includes monitoring devices, applications, security, and other tasks. Monitors watch for certain conditions at a site. When a monitored event occurs, it generates an alert and can send an email, create a trouble ticket, escalate, self-heal, or run a script.

What Can You Monitor?

You can monitor the conditions for a variety of devices, including servers, hard drives, applications and more.

You can set up monitors for

- collecting **AMT** events from **Intel® vPro™** devices
- establishing device availability with **ICMP ECHO** requests
- determining warranty status
- monitoring the availability and response time of network services
- capturing the status of Microsoft updates
- measuring performance counter values
- evaluating technical and fulfillment print services
- gathering **System Center Essentials (SCE)** alerts
- monitoring **SNMP OIDs**
- receiving **SNMP** trap messages
- receiving **syslog** messages
- parsing the contents of Windows events logs
- controlling the state of Windows services
- measuring bandwidth usage on network interfaces
- parsing the contents of text-based log files
- monitoring performance and availability of websites

Barracuda Managed Workplace doesn't support the monitoring of clusters.

How Does Monitoring Work?

After you've set a monitor, Service Center sends the rules to Onsite Managers and Device Managers that check the thresholds that you set. If you've set up an alert, you are notified when a condition is met. Depending on the monitor, you can set a rule for running the check as well as how often it should run.

Some monitors collect information (such as performance counters, **SNMP OIDs**, Windows Events), some receive information (such as **Syslogs**, **SNMP Traps**) and some take actions (such as Windows Services).

How Do You Set Up Monitoring?

To set up monitoring, you can

- optimize an existing monitoring policy for your needs
- create your own monitoring policies
- add your own monitors to monitoring policies
- apply a monitoring policy to a site or service group
- apply a monitor directly to a device

Some monitoring types cannot be added to a monitoring policy. For example, bandwidth monitors can only be applied directly to a device.

See Also

[Turning a Monitor in a Monitoring Policy On or Off](#)

[Creating a Custom Monitoring Policy](#)

[Adding Your Own Monitors](#)

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