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## Viewing Trouble Ticket Results on the Services Dashboard

<https://campus.barracuda.com/doc/90442963/>

The **Trouble Tickets** section of the **Services Dashboard** provides a quick glance of the:

- **open tickets**
- **service requests**
- **high priority tickets**
- **number of tickets closed today**

The results are filtered according to the service plans and sites you are viewing on the dashboard.

### To view open tickets

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1. In Service Center, click **Dashboards > Services Dashboard**.
2. In the **Trouble Ticket** section, click the number above **Open Tickets**.  
The **Ticket Management** page opens displaying a list of open tickets for the sites and service plans you were viewing in the **Services Dashboard**.

### To view service requests

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1. In Service Center, click **Dashboards > Services Dashboard**.
2. In the **Trouble Ticket** section, click the number above **Service Requests**.  
The **Ticket Management** page opens displaying a list of service requests for the sites and service plans you were viewing in the **Services Dashboard**.

### To view service requests

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1. In Service Center, click **Dashboards > Services Dashboard**.
2. In the **Trouble Ticket** section, click the number above **Service Requests**.  
The **Ticket Management** page opens displaying a list of service requests for the sites and service plans you were viewing in the **Services Dashboard**.

### To view open high-priority tickets

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1. In Service Center, click **Dashboards > Services Dashboard**.
2. In the **Trouble Ticket** section, click the number above **High Priority**.

The **Ticket Management** page opens displaying a list of high priority tickets for the sites and service plans you were viewing in the **Services Dashboard**.

### **To view a list of tickets closed today**

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1. In Service Center, click **Dashboards > Services Dashboard**.
2. In the **Trouble Ticket** section, click the number above **Tickets Closed Today**.  
The **Ticket Management** page opens displaying a list of tickets closed today for the sites and service plans you were viewing in the **Services Dashboard**.

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