

Setting Up Infracscale Credentials

<https://campus.barracuda.com/doc/91129228/>

To obtain **Infracscale** licenses and account credentials, contact your sales representative. An **Infracscale** account will be set up for you, and you will be sent an email with a user name and a link to the **Infracscale** dashboard.


When you log in to your **Infracscale** dashboard, do not install through the dashboard. If possible, do not proceed with anything on the dashboard; follow these procedures, then access **Infracscale** through your Barracuda Managed Workplace dashboard:

- [To enter your Infracscale credentials into Service Center](#)
- [Setting up Infracscale Configuration Policies](#)
- [Applying the Infracscale Monitoring policies](#)

When you log in to the **Infracscale** dashboard, you are prompted to provide and verify a password for your **Infracscale** account. Take note of this password, as you will be entering it in Service Center.

Next, you will enter your **Infracscale** credentials into Service Center.

To enter your Infracscale credentials into Service Center

1. In Service Center, click **Status > Service Modules**.
2. In the **Infracscale** section, click the gear icon .
3. In the **User Name** box, type your **Infracscale** user name. This is the name provided in the email sent by your sales representative.
4. In the **Password** box, type your **Infracscale** password. This is the password you created when you logged in to the **Infracscale Dashboard** to set up your account.
5. In the **Default Device Quota for File/Folder Policy (GB)** box, enter the default disk quota you want to allocate per device for file and folder backups. By default, this is set to **25GBs**.
6. In the **Default Device Quota for Baremetal Policy (GB)** box, enter the default disk quota you want to allocate per device for bare metal backup. By default, this is set to **250GBs**.

Notes

1 **GB** of your **Infracscale** space is dedicated to administrative purposes. For example, if you purchased 25 **GBs** to backup a single device, you must set your **Default Device Quota for File/Folder** to 24 GBs. Also, in that case, you would not have any space left to allocate to the **Baremetal** policy.

Steps 5 and 6 set the default quota that is automatically assigned to each device/server you add. To change the disk quota assigned to a device, follow [the Adjusting the Disk Quota Assigned to a Device procedure](#).

7. If you want to allow backup accounts to go over quota, select the **Allow backup accounts to go over quota** checkbox. When selected, if a backup requires more disk space that you've allotted, the backup continues over quota and you are billed for the additional disk space. If you do not select this checkbox and a backup goes over quota, the backup fails.

You can also allow backups to go over quota on a per-device basis, if you do not want to allow this at the multi-site level. See [Viewing Infracale BDR Data for a Device](#).

8. In the **Agent Update Behavior** section, click the **Auto-upgrade backup agent** checkbox if you want to automatically update the **OBRM** agent on devices as new updates become available.
9. Click **Save**.

Figures

1. gear.jpg

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