

Download Barracuda Managed Workplace 12 Service Pack 1 Maintenance Release 1 - Hosting Provider

<https://campus.barracuda.com/doc/91981133/>

Use these files only if you offer service as a Hosting Provider.

Make sure you follow the correct process for your upgrade or new installation by following the steps we've outlined here. You can upgrade to Barracuda Managed Workplace 12 SP1 MR1 from Barracuda Managed Workplace 12 SP1.

Once you have upgraded to Barracuda Managed Workplace 12 SP1 MR1, download [HotFix 2](#) from the Update Center.

Thorough preparation is the key to any successful project on production servers.

Steps to Upgrade to 12 SP1 MR1

Before you begin

First and most importantly, **back up your database** .

Take a moment to review the [Barracuda Managed Workplace Release Notes - 12 SP1 MR1](#).

Prerequisites

The Barracuda Managed Workplace installer will not allow you to proceed if you do not have the correct software configuration in place.

As an example, the Barracuda Managed Workplace install engine will abort your upgrade if it determines that Windows SQL 2008 Service Pack 1 has not been applied.

If you are using a self-hosted version of Barracuda Managed Workplace, before upgrading to Barracuda Managed Workplace 10 or higher, it is *highly recommended* that you set the **Max Degree of Parallelism** setting in the SQL **Server Properties** window. Enabling this setting improves SQL performance during and after the upgrade.

To set the Max Degree of Parallelism setting

1. In the SQL **Server Properties** window, click the **Advanced** page.
2. In the **Parallelism** area, for the **Max Degree of Parallelism** setting, enter 1. By default this is set to 0.

If you are manually upgrading an Onsite Manager installed to a SQL instance other than LPIMWOMEXPRESS, please contact Support for assistance with moving your database to an instance using this name. Remote upgrades to Onsite Managers will continue to upgrade other instances without issue.

Barracuda Managed Workplace 12 SP1 MR1 requires .NET 4.6.0 or higher. If you do not have .NET 4.6.0 or higher installed, it will be installed as part of Barracuda Managed Workplace, which may require a restart. Please see “Reboot After Install” in the Barracuda Managed Workplace Setup Guide for details.

We invite you to **assess your current infrastructure** against the recommendations for Barracuda Managed Workplace.

[Barracuda Managed Workplace 12 SP1 MR1 Setup Guide - Hosting Provider](#)

Download the software

Back up your database (if you haven't already done so).

Download the Barracuda Managed Workplace software:

- [Database Upgrade Tool](#)
- [Hosted Files](#)
- [OM Files](#)

After downloading the package, you must ensure the zip file is not blocked by right-clicking the file, selecting **Properties**, and then selecting Unblock. Additionally, after extracting the files, you must run the setup with elevated privileges, such as **Run as Administrator**.

After installing Barracuda Managed Workplace 12 SP1 MR1, visit the Update Center to install Barracuda Managed Workplace 12 SP1 MR1 HotFix 2. Review the [HotFix readme](#).

You can upgrade to Barracuda Managed Workplace 12 SP1 MR 1 from Barracuda Managed Workplace 12 SP1 or higher. The links may be found below:

- [Database Upgrade Tool](#)
- [Hosted Files](#)
- [OM Files](#)

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