

## MSP Topic - Getting Started

<https://campus.barracuda.com/doc/91987549/>

### Notes:

- This process requires Microsoft 365 global tenant administrator credentials.
- This process is intended for Managed Services Providers (MSPs). If you are not an MSP, refer to [Getting Started](#).

## Barracuda and Microsoft 365

Barracuda monitors *licensed Microsoft 365* mailboxes.

Note that in hybrid email deployments, Barracuda only monitors Microsoft 365 mailboxes; Barracuda Networks does not monitor mailboxes that are part of on-premises solutions.

## Connecting Your Microsoft 365 Account to Barracuda

See [MSP App](#) for information on using the MSP App and activating Barracuda Impersonation Protection. The MSP App allows our MSP Partners the ability to manage their accounts, products, and billable users.

## The Dashboard

For information on the Dashboard, refer to [Spear Phishing Protection](#).

## Seamless Connection Automatic Remediation and Incident Response

You can access your licensed or trial version of Automatic Remediation (and Incident Response, if purchased) directly from here. Click the menu button in the top left corner of the page and select **Automatic Remediation** or **Incident Response**.

- If you already have a licensed or trial version of Automatic Remediation (and optionally Incident Response), it will open in a new browser tab.

- If you do not yet have a license or trial for Automatic Remediation (and optionally Incident Response), a sign-up page displays. You can sign up for a license or free trial on that page.

If you purchased Incident Response: When viewing the details of an attack, you can click **Search for Similar Messages** to open Incident Response to locate incidents similar to the one you are currently viewing.

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