

## Professional Services

<https://campus.barracuda.com/doc/93195219/>

To help customers and partners stay as safe as possible as the threat landscape and business needs evolve, Barracuda Professional Services provides comprehensive onsite and remote services for Barracuda products.

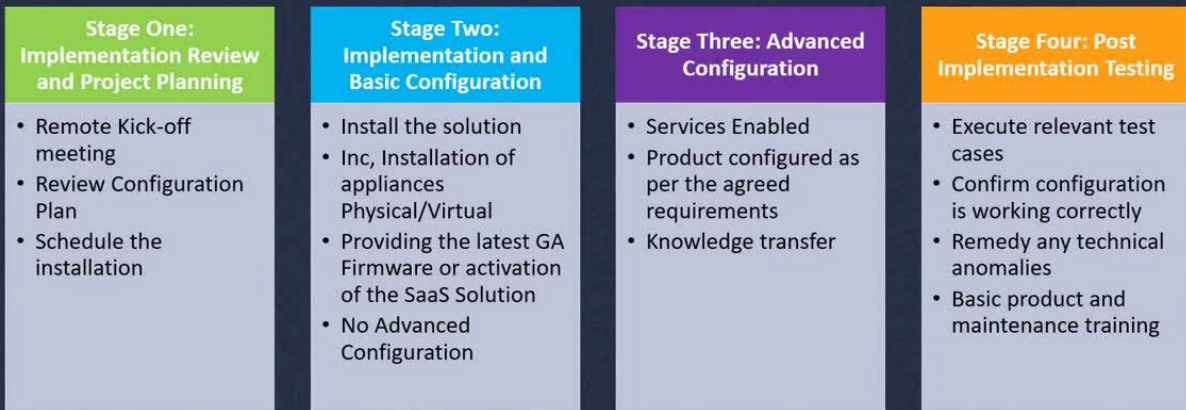
Barracuda Professional Services helps customers and partners properly implement and maintain Barracuda products and secure their businesses without the need for additional internal staffing, training, or maintenance.

Barracuda Professional Services is currently available for a variety of products, including Barracuda CloudGen Firewall, Barracuda Essentials, Barracuda Sentinel, and Barracuda Forensics and Incident Response.

### Product Quick Start

Stage One: Implementation Review and Project Planning	Stage Two: Implementation and Basic Configuration	Stage Three: Advanced Configuration	Stage Four: Post Implementation Testing
<ul style="list-style-type: none"><li>• Remote Kick-off meeting</li><li>• Review Configuration Plan</li><li>• Schedule the installation</li></ul>	<ul style="list-style-type: none"><li>• Install the solution</li><li>• Inc, Installation of appliances Physical/Virtual</li><li>• Providing the latest GA Firmware or activation of the SaaS Solution</li><li>• No Advanced Configuration</li></ul>	<ul style="list-style-type: none"><li>• Services Enabled</li><li>• Product configured as per the agreed requirements</li><li>• Knowledge transfer</li></ul>	<ul style="list-style-type: none"><li>• Execute relevant test cases</li><li>• Confirm configuration is working correctly</li><li>• Remedy any technical anomalies</li><li>• Basic product and maintenance training</li></ul>

## Product Quick Start



Videolink:

<https://campus.barracuda.com/>

To support customers and partners throughout different phases of their business growth and transition, Barracuda offers a variety of options:

### Product Quick Start

Provides help with the implementation and configuration of a Barracuda solution, including knowledge transfer.

- [Product Quick Start](#)

### Software Update and Platform Migration

Provides help with a Barracuda software upgrade or hardware migration.

- [Software Update and Platform Migration](#)

---

## Health Check

---

Provides an operational performance review of a Barracuda product in order to identify improvements and configuration recommendations.

- [Health Check](#)

**You can find additional resources here:**

[Website](#)

[Terms and Conditions](#)

<b>Region</b>	<b>Statement of work (SOW)</b>	<b>Brochure</b>
Americas	<a href="https://app.hellosign.com/s/b2m9Xfws">https://app.hellosign.com/s/b2m9Xfws</a>	<a href="#">Barracuda_Professional_Services_US.pdf</a>
APAC	<a href="https://app.hellosign.com/s/ENRXAEUI">https://app.hellosign.com/s/ENRXAEUI</a>	<a href="#">Barracuda_Professional_Services_APAC.pdf</a>
EMEA	<a href="https://app.hellosign.com/s/3Kliyr9l">https://app.hellosign.com/s/3Kliyr9l</a>	<a href="#">Barracuda_Professional_Services_Brochure-EMEA.pdf</a>

## Figures

© Barracuda Networks Inc., 2021 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.