
Product Quick Start

<https://campus.barracuda.com/doc/93195434/>

The Product Quick Start ensures that the Barracuda solution is quickly and properly deployed. Barracuda provides a Professional Services Engineer for up to 8 hours to complete the given tasks.

This service requires preparation. Please refer to "Stage One: Implementation Review and Project Planning".

Contents of Product Quick Start

- Pre-installation planning
- Installation
- Configuration
- Knowledge transfer

Stage One: Implementation Review and Project Planning

A Barracuda Professional Services Engineer guides you through the following:

- A remote project kick-off meeting to explain the project requirements
- A detailed review of the configuration plan
- A schedule for the installation.

To successfully plan the project together, we ask you to prepare the product you have selected by using our [catalog of requirements](#).

Please send your completed form to our Professional Services Engineer.

Stage Two: Implementation and Basic Configuration

The certified engineer installs the solution according to best practices and the requirements identified in the planning phase.

This includes the following:

- The installation of the appliances (physical / virtual)
- The latest generally-available code release installed or the activation of the SaaS solution

No advanced configuration takes place in this phase.

The goal is to ensure the solution is passing / receiving traffic and that all subsystem components are functioning as expected.

In addition, the engineer works with the customer to remedy any technical anomalies.

Stage Three: Advanced Configuration

With all instances properly built and able to communicate, services are enabled and the product is configured according to the requirements discussed during pre-installation planning. Knowledge transfer is provided to ensure that customer staff members have a basic understanding of the implemented technology and can begin to administer the solution in conjunction with Barracuda Technical Support.

Stage Four: Post-Implementation Testing

The Barracuda Professional Services Engineer works on the final stage to fulfill the expectations of your business:

- Execute relevant test cases to confirm the configuration is working as expected
- Remedy any technical anomalies

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