

## Allow List and Block List

<https://campus.barracuda.com/doc/93197312/>

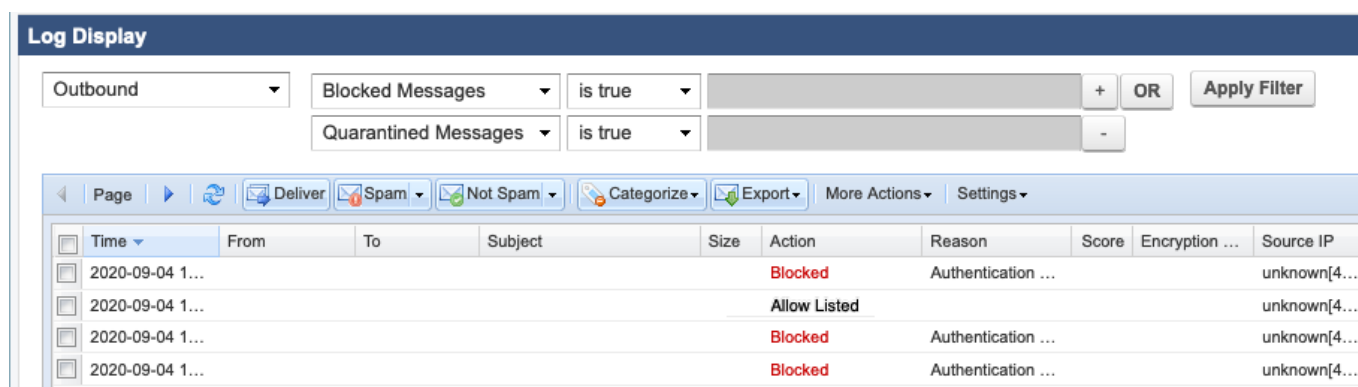
The features formerly known as *whitelist* and *blocklist* have been renamed to *Allow List* and *Block List* in September, 2020. The action of putting a domain, subdomain, IP address or email address on an Allow List is referred to as *Allow Listing*. The action of putting a domain, subdomain, IP address or email address on a Block List is referred to as *Block Listing*.

- Messages that are allowed through the Barracuda Email Security Gateway because they meet the Allow List criteria mentioned above are not scored for spam, but are still checked for viruses. Allowed recipients can also have some messages blocked due to IP controls, and banned attachment checks for senders are still enforced.

## Allowed and Allow Listed in the Message Log

The **Message Log** includes the column **Action** to indicate actions taken with messages, such as Allowed, Blocked, Deferred, Quarantined, Allow Listed, and more. Note that:

- *Allowed* simply means that the message did not get blocked by any filters. It does not mean that the message domain/subdomain, email address, or IP address is on the Allow List.
- *Allow Listed* means that the domain, email address, or IP address of the sender or recipient is on the Allow List. Those messages are not scored for spam but are still checked for viruses.



The screenshot shows the 'Log Display' interface. At the top, there are filter controls: 'Outbound' (dropdown), 'Blocked Messages' (dropdown) with 'is true' (dropdown) and a '+' button, and 'Quarantined Messages' (dropdown) with 'is true' (dropdown) and a '-' button. An 'Apply Filter' button is on the right. Below the filters is a toolbar with icons for 'Page', 'Deliver', 'Spam', 'Not Spam', 'Categorize', 'Export', 'More Actions', and 'Settings'. The main table has columns: Time, From, To, Subject, Size, Action, Reason, Score, Encryption, and Source IP. The table contains four rows of data from 2020-09-04. The first, third, and fourth rows are marked as 'Blocked' with the reason 'Authentication ...'. The second row is marked as 'Allow Listed'.

Time	From	To	Subject	Size	Action	Reason	Score	Encryption	Source IP
2020-09-04 1...					Blocked	Authentication ...			unknown[4...
2020-09-04 1...					Allow Listed				unknown[4...
2020-09-04 1...					Blocked	Authentication ...			unknown[4...
2020-09-04 1...					Blocked	Authentication ...			unknown[4...

## How to Create An Allow List or Block List

To make sure that emails to/from 'known' or 'trusted' domains or IP addresses are always allowed, use the BLOCK/ACCEPT pages, such as the **BLOCK/ACCEPT > Recipient Filters** page, for example, to create an **Allow List** of those domains, email addresses and/or IP addresses. The same is true for creating a Block List.



## Figures

### 1. AllowListedMessageLog.png

© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.