
File Not Found Errors

<https://campus.barracuda.com/doc/93197537/>

A File and Folder backup runs and gives errors or warnings fairly regularly. Those errors or warnings are similar to "File not found: ____". The specified file was not found" or "Selected file ____ could not be found. This item was explicitly selected for backup and can no longer be found on the target path."

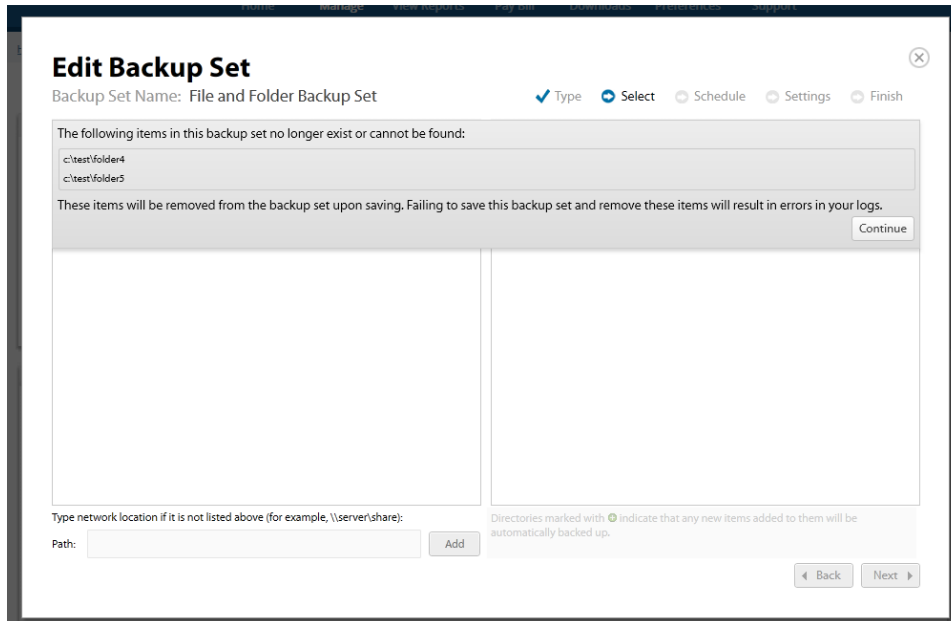
Explanation

These errors are thrown when the Backup Agent does not find a file or folder it had backed up previously. If the Backup Agent backs up a folder and that folder is later renamed, moved, or deleted, the next backup will throw these errors.

Resolution

To resolve these errors, edit the File and Folder backup set where the issue is occurring and exclude the missing files or folders from the backup set. The Backup Agent will recognize the files or folders are missing and will prompt you to remove them from the backup set selection.

1. Log in to the [management portal](#) and go to the computer account where the errors are occurring.
2. Go to the **Backup** tab and edit the backup set throwing the errors.
3. Click **Next** to arrive at the **Select** page. The wizard should prompt you to remove the missing files or folders from the backup set selection. Click **Continue** to remove the selections, then **Next** to move to the **Schedule** page.



Edit Backup Set

Backup Set Name: File and Folder Backup Set

✓ Type ➔ **Select** ⚙ Schedule ⚙ Settings ⚙ Finish

The following items in this backup set no longer exist or cannot be found:

- c:\test\folder4
- c:\test\folder5

These items will be removed from the backup set upon saving. Failing to save this backup set and remove these items will result in errors in your logs.

Continue

Type network location if it is not listed above (for example, \\server\share):

Path: Add

Directories marked with 📁 indicate that any new items added to them will be automatically backed up.

⏪ Back Next ⏩

- Keep clicking **Next** until you arrive at the last page and hit **Update** to save the changes to the backup set selection.

Figures

1. foldersnotfound.png

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