

Barracuda RMM 12 Service Pack 4 HotFix 1 Release Notes

<https://campus.barracuda.com/doc/96015474/>

This HotFix applies to Barracuda RMM 12 Service Pack 4.

The purpose of this HotFix is to improve performance and to fix known issues. See the resolved issues below.

Resolved issues

Patch Management

11035	Resolved an issue where certain users could see devices they did not have permission to access in the Patch Status list.
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Remote Control

9423	Resolved an issue where the Google Chrome browser version 87.0.4280.88 and higher blocked the download of the Premium Remote Control On Demand client.
11105	Resolved an issue that caused an error when launching an RDP session to a device from Service Center.

Performance

10481	Resolved an issue that caused performance issues after device deletions.
10490	Resolved an issue that caused the Service Center UI to freeze when Device Managers were deleted using the Site Management page or Device Overview page.
10497	Improved the performance of automation.
10713	Improved the performance of SQL queries.

User Interface

8607	Resolved an issue where removed tasks were displayed in the Automation calendar.
10364	Resolved an issue where it appeared that devices had patch policies applied when they did not, resulting in devices not being under patch management.

Other

10952	Resolved an issue where Sophos and McAfee detected Windows Device Manager as a threat.
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Known Issues

11213	An issue exists where technicians using RDP to connect to endpoints in Cloud/third party Hosted and On Premise versions of Service Center experience unexpected issues if the Service Center used to connect and the remote device are different versions of RMM.
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