

Automatic Remediation Settings

<https://campus.barracuda.com/doc/96022030/>

To set default values for Automatic Remediation:

1. Log into [Incident Response](#).
2. From the menu, select **Settings**.
3. On the **Settings** page, select the **Automatic Remediation** tab.
4. Select whether you want to enable Automatic Remediation for your organization. If this value is **No**, the other settings do not take effect.
5. Select the default action you want to take when you create an incident:
 - **Move emails from users' mailboxes to users' Junk folder** – Users can still access the emails within the Junk folder.
 - **Delete emails from users' mailboxes** – Users can no longer access the emails. This option must be selected to enable continuous remediation in the next field.
6. Select values for the following settings:
 - **Enable continuous remediation for incidents** – Enable if you want the system to locate and delete emails matching your search criteria for 72 hours past the original deletion time.
You must enable the **Delete emails** option above to use this option. For more information, see [Continuous Remediation](#).
 - **Ignore Security Awareness Training campaign emails** – Enable if you want the system to take no remediation action against emails used in **Security Awareness Training** campaigns.
 - **Send an email alert to the recipient** – Enable if you want to alert the email recipient when they are affected by an incident. Optionally, click **Customize Alert** to use your own text in email notifications. Save your customized text or revert to the default text.
 - **Send an email alert to the security team** – Enable if you want to alert your organization's security team for each incident. If you enable this option, you must specify the default security team email here. Enter a single email, either to a single recipient or to a distribution list.

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