

Viewing Barracuda RMM Contract Information

<https://campus.barracuda.com/doc/97518579/>

The **Account Summary** page provides an overall view of your Barracuda RMM account, allowing you to view the usage you are entitled to versus your actual usage.




Barracuda RMM license models are device-based, in which you purchase the number of devices that you are entitled to manage. Devices are categorized as either servers or other devices, which includes:

- desktops
- virtual machines
- printers, etc.

You can use the **Account Summary** page to quickly see if you are approaching your contract limit in terms of:

- how many devices you still are entitled to manage
- how many you are currently managing
- the number of seats of our services you have purchased and are currently using

The following symbols indicate the status of your entitlement for each service:

	The service usage is within the agreed contract limits.
	The service usage is over the agreed contract limits.
	The service is in a trial period.

To update your contract, or upgrade a trial version to a full version, contact your sales representative.

To view contract usage and entitlement

1. In Service Center, click **Configuration > Account Summary**.
2. In the **Barracuda RMM** section, see:
 - The number of servers in use.
 - The number of devices in use.
 - Your **Service Center license key**.
3. In the BRMM Antivirus section, see:
 - The number of seats (devices) using Avast Business Antivirus.
 - The number of Avast Business Antivirus licenses available.
4. In the Advanced Software Management section, see:

- The number of seats (devices) that have been patched using Advanced Software Management starting the first day of the month.

- **Antivirus Seats In Use** includes licenses for devices in sites that are on hold.
- If you have multiple contracts, some of which are the legacy site-based model, the **Account Summary** page may show that your usage is over your entitlement for Barracuda RMM. This imbalance is corrected when you update to the new device-based licensing model.

Figures

1. worddav6c6a618bec3b0f09c7d26b414b4e282f.png
2. worddav7dbdb23b8700c00b96dcd037246e3d5c.png
3. worddavac8f3ab6d7632eefff308f23d3e2ceab.png

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